

QUARTERLY CONNECTION



CRMU appreciates your business!

As a token of our appreciation, each quarter we will have small drawings for our customers. Please check the newsletter to see if you are a winner and THANK YOU for your business!

* Prizes can be picked up at the CRMU Office.

Quarterly Winners - CRMU Gift Pack!

- Pat Oliver
- Dan Stork
- Bryan Whitecotton
- Anne Pudenz
- Ruth Gravitt

Coon Rapids Fire and EMS Independence Day Celebration

Don't miss out on the Happy 4th July Penny Dive, Live Music, BBQ, and Beer Garden at the Coon Rapids City Park on Tuesday, July 3! The fun begins with a 4 Person Best Ball Golf Tournament on Sunday, July 1st. Of course, don't miss the fireworks on July 4th! Contact the City Clerk for more information at 999-7749!

July 1-4, 2018

CRMU Contact Corner



123 3rd Avenue South
Coon Rapids, IA 50058
Monday-Friday: 7 am - 4 pm
Phone: 712.999.2225
Emergency / Outage After Hours:
877.999.4572
Email: info@crmu.net
Ch. 3: office@crmu.net
On the Web: www.crmu.net



Fiber-to-the-Home Project Update

The fiber-to-the-home project is almost complete! With the exception of just a handful of services, Coon Rapids has been converted to fiber.

CRMU would like to thank everyone for their patience and understanding during the construction and conversion process. We are proud to be a fiber community!

So, what's next? Following full fiber conversion of all customers, CRMU will be working on the removal of the old HFC system throughout town.



CRMU Called to Generate

The hot temperatures we've experienced so far this summer are hard on everyone, including electric demand. The more electricity demanded from customers, the more generation (production) needed. And, since energy can't be stored, even the most expensive units have to run. CRMU generators have been called to run twice in the last week. This requires constant monitoring by the CRMU electric department. A huge thanks to John Nammanny and Mark Winnett for their help in keeping our lights on and air conditioner's running!



RAGBRAI DAY 2 * MONDAY, JULY 23

RAGBRAI XLVII is dedicated to Ann Kerres

<http://coonrapidsiowa.com/ragbrai>

MARK YOUR CALENDAR!

RAGBRAI is stopping in Coon Rapids this year! Find out how YOU can help out. To volunteer, contact Katie at 515-418-1198!

GET INVOLVED!

3rd Grade CR-B Students Tour CRMU

Every year, we are fortunate to have the 3rd Grade CR-B class tour CRMU facilities. This year, they also toured the City of Coon Rapids offices, including the council chambers and police station. Thanks for visiting!



Future Leaders of Coon Rapids!

watchTVEverywhere

Have you signed up yet?! What are you waiting for? Watch all of your favorite shows when YOU want! Best Part? It's FREE!



Budget Billing Customers



If you are a budget customer (pay the same amount for your utilities each month), please take a few minutes to review the budget status on your bill each month.

A negative amount, in parentheses, indicates you are ahead on your budget before current charges are applied. A positive amount, no parentheses, indicates you are behind on your budget before current charges are applied.

If you are behind on your budget, you may want to consider making extra payments toward your budget status or increase your monthly payment amount.

CRMU staff would be happy to assist you with your budget status. Please contact us if you have questions or concerns.

Thank you for your business and continued patronage. We appreciate you.

COMPLAINT RESOLUTION NOTICE

The Iowa Utilities Board (IUB) requires that all utilities in the state publish an annual notice advising customers of their right to appeal on certain complaints and where a qualified utility representative can be reached. The following is a required notice to CRMU customers.

Customers of Coon Rapids Municipal Utilities who desire assistance in the resolution of a complaint may ask for the customer service representative at Coon Rapids Municipal Utilities, 123 3rd Avenue South, Coon Rapids, Iowa, 50058.

CRMU's telephone number is 712-999-2225. Business hours are 7:00 a.m. to 4:00 p.m., Monday through Friday. If your complaint is related to electric or natural gas service disconnection, safety or renewable energy, and Coon Rapids Municipal Utilities does not resolve your complaint, you may request assistance from:

Iowa Utilities Board

1375 E. Court Avenue, Rm. 69

Des Moines, IA 50319-0069

877-565-4450

or email

iubcustomer@iub.state.ia.us



It's Summertime - Check Out Energy Tips & Summer Help

The benefits of energy efficiency include saving money on your energy bill and reducing the demand on the natural resources needed to produce energy.



Block the Sun - Shut out direct sun light with shades or window coverings.



Let it Wait - Plan to use heat-generating appliances, like ovens, dishwashers and clothes dryers, during the cool of the late evening or early morning.



Keep it Cool - Fans use less energy than air conditioners - and can boost the efficiency of air conditioners.



More energy efficiency tips available at: www.energy.gov



Brady Schlep

Lane Namanny



Know what's below. Call before you dig. Common Ground Alliance



ALWAYS CALL BEFORE YOU DIG

